

9C On the phone



Student A

Phone call 1

Your mum works at BrightShape Engineering. You want to tell her that you lost your key on the way home from school and that you can't get into the house. There's no answer on her smartphone. Call her at her office.

Phone call 2

It's Saturday morning. You're at home. You're doing your homework and preparing for a test on Monday. Your phone is ringing and you can see that it's your friend, Alex. Answer the phone.

Phone call 3

You work for National Surveys. You have to get the answer to these questions from lots of people:

- Do you think your town or city needs more green spaces?
- How often do you use the park in your town?
- How often do you cycle in your town or city?
- Do you think your town or city needs more cycle paths?

Call the next number on your list of people to call.

Phone call 4

You are the receptionist at Coogan's Department Store. Nobody else is in the office at the moment. Answer the phone.



Student B

Phone call 1

You are the receptionist at BrightShape Engineering. Nobody else is in the office at the moment. Answer the phone.

Phone call 2

It's Saturday. You want to spend time with your friend Alex this weekend. You'd like to do one of these things:

- go rock climbing this afternoon
- go to the cinema this evening
- go mountain biking all day tomorrow
- go swimming tomorrow morning

Call Alex.

Phone call 3

You're at home. You're bored. Your phone is ringing. You don't know who's calling. Answer the phone.

Phone call 4

You're going to do a day's work experience at Coogan's Department Store next Tuesday. You need to change the day as you have a hospital appointment on Tuesday. Call them and ask to speak to Mark Sanderson, the manager.